

COLLEGE OF DIETITIANS OF BRITISH COLUMBIA

Inquiry Case #22-59 - Complaint Outcome Report

On **April 24, 2022**, the College received a complaint and documentary evidence from a regulated health care professional (“the complainant”) regarding the registrant’s marketing that appeared outside of dietetic scope of practice.

By phone call and email on **May 2, 2022**, the registrant was notified of the complaint and on the same day, the registrant revised the wording used in the marketing and included evidence-based information supported by the complainant and within dietetic scope of practice. On May 5, 2022, the Deputy Registrar advised the complainant regarding the revisions.

On **May 31, 2022**, the Inquiry Committee reviewed the complaint and a summary of actions taken to date and found that it had enough information to decide on the case without further investigation. The Committee determined that the information reviewed pointed to a low risk of harm to the public. The Committee was satisfied that the registrant’s actions and that the response met the CDBC’s marketing bylaws, Standard of Practice #17, marketing standards and social media guidelines. Pursuant to section 33(6)(a) of the *Health Professions Act*, the Committee decided to dispose of the case and take no further actions.

The registrant and the complainant were informed of the decision in writing on **June 8, 2022**.

A copy of the decision is saved in the registrant’s file permanently, in accordance with section 69 of the CDBC bylaws.

33 days were required to resolve the case.