

## **COLLEGE OF DIETITIANS OF BRITISH COLUMBIA**

### **Inquiry Case #21-57 - Complaint Outcome Report**

On **March 24, 2022**, it came to the CDBC's attention that a former registrant continued to use the title "Dietitian" on their website and social media accounts, while not registered with the CDBC. This issue emerged while the former registrant was applying for reinstatement.

Between March 24 and **May 18, 2022**, the Deputy Registrar reminded the former registrant several times not to use the title "Dietitian" in their online marketing until their reinstatement application was approved. On May 19, the former registrant was advised that the Inquiry Committee would be informed of the matter.

On **May 31, 2022**, the Inquiry Committee met to review and discuss college correspondence with the former registrant, the former registrant's response and corrective actions. The Inquiry Committee determined that the former registrant had breached section 12.1 of the *Health Professions Act* regarding use of the title "Dietitian".

The former registrant was informed of the decision on **June 6, 2022**. The former registrant consented to an undertaking pursuant to sections 33(6)(c) and 36(1)(a) of the *Health Professions Act* in which they agreed to not repeat using the title "Dietitian" while not being registered on **June 16, 2022**.

On **July 23, 2022**, the former registrant reported difficulty in removing the title from one social media account that became corrupted. This difficulty was beyond the former registrant's control, and was causing delay in the former registrant's ability to reinstate.

On **October 28, 2022**, after reviewing the former registrant's fulfillment of all other conditions of their undertaking, the Inquiry Committee agreed to permit the former registrant to apply for reinstatement within 3 years while continuing to work with the social media company to close the corrupted account.

A copy of the signed undertaking is saved in the registrant's file permanently, in accordance with section 69 of the CDBC bylaws.

**65 days** were required to resolve the case.