

COLLEGE OF DIETITIANS OF BRITISH COLUMBIA

Inquiry Case #18-23 - Complaint Outcome Report

On **June 19 and August 10, 2018**, the Registrar received a report of concerns from a registrant. The complaint raised concerns about the registrant's practice and alleged substandard practice in nutritional data collection and assessment, and lack of critical thinking.

On **September 25, 2018**, after discussion with legal counsel, the Inquiry Committee approved the motion to investigate the complaint and appointed an inspector. The investigation included review of client charts, an interview with the registrant and review of support documentation.

The registrant was notified of the complaint on **November 20, 2018** and was in contact with the College to review the notification, allegations and the request to respond to the allegations.

The inspector interviewed the registrant on **December 11, 2018**. The registrant provided a written response to the allegations on **December 20, 2018**.

On **February 5, 2019**, the Inquiry Committee reviewed the inspection report, including the allegations, the registrant's response and interview summary and client health records. The Committee determined that there was sufficient evidence to inform the allegations and identified a few concerns regarding the clarity of the registrant's interprofessional communication and relevance of including interprofessional correspondence in client health records.

The Committee also recognized that the registrant had been proactive in searching for peer support when hesitant to decide on a specific therapeutic nutrition plan and determined that these actions were safer than making uninformed decisions. The risk of harm to the public was assessed to be low.

The Committee approved the inspection report and disposed of the case in accordance with section 33(6)(a) of the *Health Professions Act* and recommended that the registrant:

- review the CDBC Standards for Record Keeping and,
- find a dietitian mentor and other resources to build a support network relevant to their dietetic practice.

The Complainant and the registrant were notified of the decision on **March 4, 2019**.

A copy of the signed undertaking is saved in the registrant's file permanently, in accordance with section 69 of the CDBC bylaws.

133 days were required to resolve the case.