

COLLEGE OF DIETITIANS OF BRITISH COLUMBIA

Inquiry Case #16-15 - Complaint Outcome Report

On **November 25, 2016**, the Inquiry Committee of the College of Dietitians of BC received a letter of complaint from a member of the public regarding a registrant's practice of dietetics. The complaint raised allegations about unethical dietetic practice that did not respect the Complainant's interest and perceived unethical conduct for billing and provision of services between October 25 and November 24, 2016.

On **December 2, 2016** the Inquiry Committee commenced an investigation into the complaint that included interviews and review of documentation.

The respondent was notified of the complaint on **January 17, 2017**.

The Inquiry Committee met on **May 2, 2017** to review the inspection report and determined that the registrant had breached [Standards of Practice](#) 12 and 14 and [Principles of Ethics](#) 4 and 5 in Schedules A and B of the CDBC bylaws.

The registrant signed a Consent Agreement on **June 29, 2017**, pursuant to sections 33(6)(c) and 36(1)(b) of the *Health Professions Act* in which the registrant agreed to complete the following online course work by December 31, 2017:

- Canadian Pharmacists Association. Ordering, Monitoring and Interpreting Lab Tests to Optimize Medication Management. Module 6 - Hematology Tests; and
- Leslie Dan Faculty of Pharmacy. University of Toronto. Canadian Health Care Systems, Culture and Context. Unit 3-Patient Centered-Care and Unit 10-Ethics and Liability.

A copy of the Consent Agreement is saved in the registrant's file permanently, in accordance with section 69 of the CDBC bylaws and was returned to the respondent on **July 5, 2017**.

The complainant received the decision letter on **July 7, 2017**.

213 days were required to resolve the case.